Super User Team Member

Agile Sprints, Story Development, JIRA, Testing

From: Liz Tingley
Sent: Tuesday, March 06, 2018 7:05 PM
To: Kathy Warling-Smith;
Cc: **Subject:** RE: Super-Users Sprint planning Update

Thank you for a great meeting this afternoon. Below is a summary of what we discussed. Please let me or Beth know if you have any questions. Thanks!

- Jira access: IT (Jack) is working on obtaining additional licenses for Jira access for our super-users
  - Once everyone has access we will provide a tutorial on how to use the application
- UI: Katy, Heather, Beth, Lisa, and I are meeting with Nass tomorrow to go over the 'look and feel' component of our new HANDS
  - Equian already has UI standards, such as colors, fonts, etc..
  - Once we finalize the UI appearance then we will share it with the group
- Testing: Testing will occur in INTEG
  - Beth will set everyone up in INTEG and send the link as well so that everyone has access to our testing environment
  - Beth will notify our APLs, ACs, and MCAs when this sprint's stories are ready for testing
- Releases: We don't anticipate anything moving in to production until mid-April
  - IT is still building out our production 'Boxes'
- Communication: The AM team has already reached out to our clients to give them a heads up that we are improving our system
  - Once we know what would be included in a release, we will develop the communication plan
  - Each client is different so there will be more than one approach on communicating changes to our clients
- Stories: We walked through our stories in Jira
  - For this sprint we are focused on being able to login as an internal user and client to subit a referral
    - There will be new required fields on the referral screen
    - We removed some fields (hidden the fields-still available for reporting)
      - Per Scott Austin no impact to reporting noted
- Training: Training will not be needed yet as there are minimal changes

From: Beth Higgins
Sent: Thursday, March 22, 2018 9:59 AM
To:; Kathy Warling-Smith;
Subject: Testing for a couple of bugs is ready

Hi all,

There are two bugs that have already been fixed and ready to be tested:

- 386 - As a client or internal user completing a new referral, if I select something in a drop-down list, I want to have the ability to "reset" the field to blank
  - Please note that the reset will only be available for fields that are not required to submit a referral. If it is a required field, it will not reset to blank
- 381 - As a system user (internal or client), when entering a referral, I want to be able to enter cents into the total charges field.

Both of these are ready for testing. Testers for this would include APL and Implementations (logging in as clients), as well as MCA and AC (logging in as internal users).

If you have a little bit of time to test these before the "official" testing of the other stuff next week, that would be great. If not, this can be rolled in to the testing that will be expected next week.

Thank you!! ☺

Accepted on 10/19/2018 11:52 AM.
This meeting has been adjusted to reflect your current time zone. It was initially created in the following t

Organizer: Lisa Paget
Subject: Sprint #18 - Review
Location: 18007475150,,,,,,99095#
Start time: Fri 11/9/2018 1:00 PM All day event
End time: Fri 11/9/2018 2:30 PM

-- Do not delete or change any of the following text. --

Join Webex meeting

Smartsheets

Project Management

Smartsheet Inc. [US] | https://app.smartsheet.com/sheets/r8PgVphMphhP9jXVPV4Fhjhv5xC926wq8GwvRJc1?view=grid

CENTENE Corporation

on Forms

Centene Master Reference Document

Grid View Filter Arial 10 B I U S A Σ $

Topic	Detailed Description
Client Matrix:	Details Plan Level Thresholds, etc.
Contact List	Centene and Equian Players
Company Logo	Jpeg format for use in agendas, etc.
Agency Agreements	See comment on desire to have updated signatures.
Contracts	Centene - MSA - fully executed - 05.01.15
	Centene and Health Net Fourth Amendment to Services Agreement - Fully Executed 12_
Meeting References	Sample QBR Meeting Agenda
	Sample Monthly Meeting Agenda with Claims Managers
	Sample Monthly Provider Relations Meeting Agenda
	Sample Monthly Provider Relations Facility Summary Report Reference
	Sample 100K Summary used as Cheat Sheet
Service Level Agreements_Op Goals	Sample Report of Provider Packet Turn Around Times
	How to guide: Micromanage Tracking Centene provider packet delivery
	Sample Report for Appeal Turn Around Times

Key Intative	Action Item	Status	Type of Item	Line Item Detail	Owner	Start Date	Target End Date	Update
Implementation								
	Fidelis / New Plan	Closed	Action Item	Implementation Manager timeline input	Lori Curry, Equian	04/15/19	06/04/19	
		Closed	Action Item	Program Kick-Off Meeting	Lori Curry, Equian	04/23/19	04/23/19	
		Open	Action Item	Best Practice Communication Templates	Kathy	04/25/19	04/26/19	Tracy to present
		Closed	Action Item	Half day onsite meeting	Tracy, Lori Curry	05/07/19	05/07/19	Completed on 5.8.19 Tara requested to be a part of portal training.
	Mississipi / Existing Plan	Open	Action Item	Launch Date	Victoria	04/17/19	05/06/19	Confirm if use of Letterl
		Closed	Action Item	Savings Opportunity Summary	Steph	03/28/19	04/15/19	Shared on 4.15.19
		Closed	Action Item	Notify Implementation Coordinators	Kathy	04/17/19	04/17/19	Shared on 4.17.19
		Closed	Action Item	Custom Agency Agreement, Provider Manual, Thresholds	Victoria	03/18/19	04/11/19	Delivered on 4.11.19
	Develop Savings Opportunity Estimate Tool based on current programming	Open	Action Item	Create a tool that bring value to the Centene PI team as they evaluate opportunities across their business.	Team	04/11/19	06/28/19	